

# DANIEL WEINSTOCK

Customer Service Representative and  
Web Developer

## PROFILE

I am an experienced customer service representative, comfortable working over the phone with a variety of clients. I am a native English speaker with excellent written and verbal skills. As a Freelance Web Developer I am proficient working with computers and with the entire Microsoft Office suite as well as email applications. In my current position at the LCBO I am known to be a quick learner with a positive and helpful attitude.



dan.weinstock@yahoo.com



[WWW.DANWEINSTOCK.CA](http://WWW.DANWEINSTOCK.CA)



647.997.6665



danweinstock



## EDUCATION

WEB DEVELOPER PROFESSIONAL  
RED Academy  
2016

IMMERSIVE WEB DEVELOPMENT  
Bitmaker Labs  
2015

CANISIUS COLLEGE  
Masters in Childhood Education  
2009-2010

## SKILLS

NATIVE ENGLISH SPEAKER  
COMPUTER PROFICIENCY WITH  
MICROSOFT OFFICE SUITE AS WELL AS  
EMAIL APPLICATIONS

STRONG WORK ETHIC  
EXCELLENT CUSTOMER SERVICE SKILLS

## EXPERIENCE

Customer Service Representative at  
the LCBO  
December 2018 to Present

Interacting with customers on the phone and in person to assist them with their customer service needs such as products, product availability and special orders

Processing customer orders using POS system, ensuring accuracy of scanned order prior to acquiring payment

Freelance WordPress Developer  
Remote/Home Office  
January 2018 to Present

Corresponding with clients via email and over the phone about their project needs and troubleshooting issues

Taking careful notes during client meeting to ensure accuracy of work and client satisfaction

Customer Care Agent and Lab Tech  
at Weinstock Eye Consultants  
January to May 2019

Provided timely and professional customer service through inbound and outbound calls to inform patients of upcoming appointments and answer their questions

Conducted medical tests and processed results using custom computer system